

**EXTERNAL INTEGRATED SUMMATIVE ASSESSMENT  
EXEMPLAR 1- PAPER 2  
PRACTICAL ASSESSEMENT**

**CANDIDATE INFORMATION**

<b>SURNAME</b>																
<b>NAMES</b>																
<b>ID NUMBER</b>	<table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table>															
<b>ASSESSMENT CENTRE</b>																
<b>ASSESSMENT CENTRE ACCREDITATION NUMBER</b>	<table border="1"> <tr> <td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td> </tr> </table>															

**QUALIFICATION INFORMATION**

<b>QUALIFICATION TITLE</b>	<b>Occupational Certificate: Commercial Cleaner</b>
<b>SAQA ID</b>	<b>118709</b>
<b>NQF LEVEL</b>	<b>1</b>
<b>CREDITS</b>	<b>120</b>
<b>DURATION</b>	<b>60 minutes</b>
<b>TOTAL MARKS</b>	<b>Competent</b>
<b>PASS MARK</b>	<b>Competent / not competent</b>
<b>DATE OF EISA</b>	

## **GENERAL EISA RULES**

1. Candidates are **only** allowed to use a black pen for their answers.
2. Candidates to ensure that their name, surname and EISA registration number appear on the front of your EISA booklet.
3. This is a closed-book examination.
4. All EISA booklets must be handed back to the invigilator intact. No pages may be torn off from the EISA booklet. The removal of EISA booklets from the examination room is prohibited.
5. Candidates may make use of a calculator in this EISA.
6. Unless this is an online examination where access to a computer will be made available to you, the use of any communication devices, including smart watches, cell phones, tablets, iPads, headphones and laptops is prohibited.
7. All cell phones are to be switched off for the duration of the EISA.
8. The Assessor will not assist you with the explanation of tasks related to the EISA.
9. Candidates are prohibited from conversing in any manner with other candidates.
10. Candidates who are found to be disruptive and unruly in the assessment venue will be requested to leave the assessment centre by the Assessor.

I HEREBY CONFIRM THAT I HAVE READ THE ABOVE EISA RULES AND DECLARE THAT I UNDERSTAND AND ACCEPT THE RULES.

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**SIGNATURE OF STUDENT**

## INSTRUCTIONS TO THE CANDIDATES

You are employed as a Commercial Cleaner at a workplace. The supervisor has instructed you to clean the Ablution facility and the kitchenette. Your task is to complete a full cleaning cycle for the Ablution facility and the kitchenette. You are also required to clean the tools and equipment after use and pack or store them correctly.

You are required to:

- I) Prepare for cleaning
- II) Clean the area using appropriate chemicals, tools, and equipment
- III) Follow correct cleaning sequence and safety procedures
- IV) Record and report on stock availability
- V) Clean and store equipment after use

**This is an individual assessment, and you will be evaluated on your practical performance and safety compliance.**

This assessment should be completed in a duration of **1 hour**.

## MATERIALS AND RESOURCES PROVIDED

The assessor will provide the following:

- PPE: gloves, apron, mask
- Cleaning chemicals: detergent, disinfectant, glass cleaner
- Equipment: mop, bucket, broom, cloths, duster, vacuum (if available)
- Waste bin and liners
- “Wet Floor” signage
- Water source
- Area to clean
- toilet bowl cleaner / descaler
- Disinfectant / sanitizer

- Neutral floor cleaner
- Glass cleaner
- All-purpose cleaner
- Air freshener (optional)
- Hand soap refill
- Water (clean, warm if required)
- Mop and bucket (two-compartment preferred)
- Flat mop or microfiber mop
- Toilet brushes and grout brushes
- Squeegee
- Broom and dustpan
- Spray bottles
- Wet and dry vacuum (optional)
- Floor scrubber (optional)
- Cleaning cloths / wipes / disposable towels
- Measuring jug (for chemical dilution)
- Waste bins and liners
- Warning signs (Wet Floor)

**You will be assessed using following rubric:**

Item No	Description of Task	Competent (C )	Not Yet Competent (NYC)
<b>1</b>	<b>PREPARATION OF TOOLS, EQUIPMENT, CHEMICALS AND CONSUMABLES</b>		
1.1	Put on the correct PPE		
1.2	Select correct tools/equipment		
1.3	Check tools for damage, and functionality.		
1.4	Check that handles and grips on tools are secure and in good condition.		
1.5	Check equipment (e.g., vacuum, polisher, scrubber) for operational safety and functionality.		

1.6	Read labels and prepare chemicals as required		
1.7	Check consumables (e.g., mop heads, cloths, paper products) for cleanliness and suitability for the task.		
1.8	Confirm that consumables are undamaged and sufficient in quantity		
1.9	Check that chemicals are not leaking or damaged.		
1.10	Complete the stock or inventory sheet accurately		
1.11	Report any shortages immediately to the Assessor		
<b>2</b>	<b>CLEAN COMMERCIAL PREMISES</b>		
2.1	Identify different types of floor surfaces (Ablution facility and Kitchenette) to be cleaned.		
2.2	Select the correct cleaning methods for the Ablution facility and Kitchenette		
2.3	Prepare the appropriate cleaning chemicals according to floor type and manufacturer's instructions.		
2.4	Select suitable cleaning tools and equipment for each floor surface.		
2.5	Apply cleaning procedures effectively to remove dirt, stains, and marks without damaging the surface.		
2.6	Follow health, safety and environmental procedures during cleaning operations.		
2.7	Identify appropriate storage areas for different cleaning tools, equipment, and chemicals.		
2.8	Label chemicals clearly and store them separately according to type (e.g. acids, detergents, disinfectants).		
2.9	Equipment is cleaned, dried, and stored properly to prevent damage or contamination.		
2.10	Check and verify that all cleaning tasks have been completed according to workplace standards.		
2.11	Identify any areas that require re-cleaning or corrective action.		

2.12	Record and report the completion status of cleaning tasks accurately.		
2.13	Check and verify that all cleaning tasks have been completed according to workplace standards.		
2.14	Leave the area neat and organised		

### TO BE COMPLETED BY THE ASSESSOR

<b>Assessor Surname &amp; Initials</b>			
<b>Assessor Signature</b>			
<b>Candidate Name &amp; Surname</b>			
<b>Date</b>			
<b>Moderator Surname &amp; Initials</b>			
<b>Moderator Signature</b>			
<b>Date</b>			
<b>The following assessment outcomes should be indicated for each section</b>			
<b>Task No</b>	<b>Task</b>	<b>C</b>	<b>NYC</b>
<b>Section 1</b>	<b>Preparation of tools, equipment, chemicals and consumables</b>		
<b>Section 2</b>	<b>Clean commercial premises</b>		
<b>Overall competency</b>			